



City of Mobile
Request for Bids (RFB)
Addendum 1 to RFB 5828
Residential Garbage and Trash
Collection Services

A. The City of Mobile is seeking bids for residential garbage and trash collection services. The City is providing this Addendum 1 in response to questions received regarding the original RFB and to clarify RFB specifications. The full contents of the original RFB, and any subsequent Addenda to this RFP may be found on the City Bid page at <https://www.cityofmobile.org/bids>.

B. The due date for submitted written proposals remains 12:01 pm August 10, 2023.

C. The following paragraph is added after the first paragraph on page 2 of 2 of the Bid Continuation sheet:

“The City reserves the right to accept or reject any Bid, to accept a Bid containing variations from these specifications if the Bid so merits, to negotiate a Bid with the lowest qualified bidder prior to acceptance, and to accept partial Bids. The City also reserves the right to waive any formality in any bid, to accept the best bid for the City as determined by the City, or not to enter into any contract as a result of this bid invitation.”

D. Paragraph A.3, Contractor Qualifications, is amended to read:

“Contractor shall have at least five years’ experience in scheduled municipal solid waste OR trash collection services. This experience is not required to be as a contractor for a government entity. The service must however be provided to residential customers in urban and suburban settings.”

E. Paragraph A.4, Contractor Qualifications, is amended to read:

“Contractor must have a base of operations within Mobile County. A staffed office, warehouse, staging yard, or similar facility qualifies. Contractor must have had current contracted residential service (garbage and/or trash) customers in one of the three annexed areas on July 18, 2023, the date of the Annexation election.”

F. QUESTIONS AND ANSWERS. The following are questions that have been received and City responses to those questions. The questions are included generally

as received where the City determined that an answer to all potential proposers was merited. Where you remain unclear or uncertain of the City's requirements, please use your judgment as to the City's intent, and state any questions or assumptions you made in interpreting the City's RFB.

1. How many door-to-door (backdoor services) customers are there now?

Answer: None as the City is not currently providing service to these customers.

2. How many 2nd cart customers will the Contractor be required to serve?

Answer: The City is not currently providing service to these customers, so cannot provide a quantity, but Contractor will be required to serve as many Customers as request and pay for a second cart from the City.

3. Can the City provide a customer list?

Answer: No. A customer address list will be generated after bid award. See paragraph B.5.e.

4. Does Trash and Garbage have to be serviced on same day or can they be serviced on different days for a residence.?

Answer: They can be serviced on different days of the week for the same customer.

5. What are the Holidays that the city recognizes?

Answer: The City holiday schedule can be found at this link:
<https://www.cityofmobile.org/holiday-schedules>.

6. How does the City expect the Contractor to use the NEXGEN system?

Answer: This system is still under implementation and Contractor engagement with it will be negotiated during contract period. The City expects that it will provide the Contractor a NEXGEN account and will both provide trouble tickets to the Contractor through the software, and receive both Contractor trouble tickets and resolution reports through the software.

7. How will the City intend to address force majeure issues, such as major storms, in working with the Contractor?

Answer: Paragraph 3 anticipates that route schedules may need to be adjusted, and allows for Contractor to obtain City approval for changes to route plans.

8. What are the insurance requirements?

Answer: Specific terms to be worked out with selected Contractor, but expect these minimum limits: statutory Worker Compensation, \$1,000,000.00 commercial general liability, \$1,000,000.00 auto liability.

9. Is a Bid Bond required?

Answer: A bid bond is not required.

10. What qualifies under the City's requirements in paragraph A.4. that Contractor must have a base of operations in Mobile County and must currently be providing residential services in a least one of the mapped areas?

Answer: See paragraph E above.

11. May a Contractor use a different transfer station located within the City of Mobile for garbage as long as the final destination is the Chastang landfill?

Answer: Contractor may propose an alternate transfer station, but the City cannot guarantee it will be able to accept an alternate transfer station to Waste Management's Hamilton Road transfer station.

12. In paragraph B.3.(g), the specification says that the City may ask for more frequent pickup services. What type of advanced notice would the City intend to provide the Contractor, and what duration would be expected?

Answer: The City has no specific intention to incorporate increased service levels for any extended period, but could envision them for a few weeks for unique circumstances. The City would provide ample notice and work within Contractor's capacities.

13. Paragraph B.2.i requires that the Contractor will courteously receive Customer complaints or claims and has discretion to immediately resolve the complaint to Customer satisfaction or timely refer the complaint to the City. How does the city see this working?

Answer: The City expects that the Contractor will have some direct interaction with Customers during service runs and wants the Contractor to engage where appropriate and provide responsive services for simple requests. The City expects Contractor to forward any complex, not easily completed, or outside of policy requests to the City for resolution with the Customer.

14. The City retains the discretion to direct Contractor to alternate disposal locations within Mobile County should the City, in its sole discretion, determine the need to do so. What type of notice will we have? If the City were to change the disposal site to be Chastang for example, that would require additional assets and labor. Will there be a mutually agreed timeframe to mobilize for increase and will it be long or short term?

Answer: The City does not intend to change current disposal sites, but could be required to by its recipient contractors. The City would provide as much advanced notice as possible and would collaborate with the Contractor on any change to disposal locations and potential required rate or schedule adjustments.

15. Will there be an opportunity for a rate adjustment during term of contract?

Answer: No, absent substantial change in performance expectations or market conditions, the City expects bid rates to remain fixed for the contract period.

16. Would the city consider moving bid due to August 17, 2023?

Answer: No. The City is on a short timeline to begin service for these areas.

17. Paragraph A.3 states that a bidder must have at least 5 years' experience in scheduled municipal solid waste and trash collection services. Does this mean that a bidder must have worked independently in a municipality or that a bidder must have worked under a franchise agreement to provide solid waste service to a franchise?

Answer: This means the bidder must have experience providing scheduled residential garbage service in a municipal (urban or suburban) setting. The service does not have to be contracted with a governmental entity, and can be contracted directly with residential customers. See also paragraph D. above.

18. How will the City expect Contractor to service trailer parks?

Answer: The City will expect service only to trailer homes on a municipal right-of way, or for carts placed on the right-of-way from a trailer park.