Request for Proposals

City of Mobile

REQUEST FOR PROPOSALS – Addendum 1

GIS CLOUD MANAGED SERVICES FOR EXISTING AWS SITE

The following updates and amendments are made to the City's Original Request for Proposals dated November 29, 2023. <mark>Changes are highlighted.</mark>

SECTION A.   GENERAL INFORMATION

Objective

The City of Mobile ("City") is seeking proposals from qualified Providers to provide management/support for an existing gis cloud hosted site on Amazon Web Services ("AWS"). The City's existing gis site is currently managed by City gis staff and uses ESRI's software and Microsoft SQL Server for the enterprise geodatabase. **<mark>Preference is for the Provider to be recognized as an ESRI ArcGIS Cloud Service Provider; in addition to certifications in AWS (System Administration and Security) and a Microsoft Certified Database Administrator.</mark>**

Support is expected to be available 24/7, as well as continuous system monitoring. All work must be done in the United States and shall not be subcontracted to any entity or country outside of the United States.

SECTION C.   EVALUATION CRITERIA

Project approach, recommended implementation strategies, ability to provide 24/7 support and anticipated "live" time.	**<mark>35 pts</mark>**
Provider's qualifications and proven experience with similar projects, and references.	**<mark>35 pts</mark>**
Certification as ESRI Partner. Certifications in AWS and Microsoft Database Administration.	**<mark>10 pts</mark>**

Proposed cost.	20 pts

EXHIBITS

Exhibit A: Proposal Submission Required Documents

<u>Experience Narrative</u>

Company history and experience. Qualifications and experience of individual team members that will contribute to this project.

Include:

- Company qualifications and experience to manage this service.
- Short professional biography for each team member, highlighting experience relevant to this project. Please include **any** professional certifications with ESRI, AWS and Microsoft.

<u>ESRI Documentation</u>

Include documents **if you are recognized** as an ESRI Partner with specialties in ArcGIS Cloud Services and System Ready.