

ANNUAL REPORT

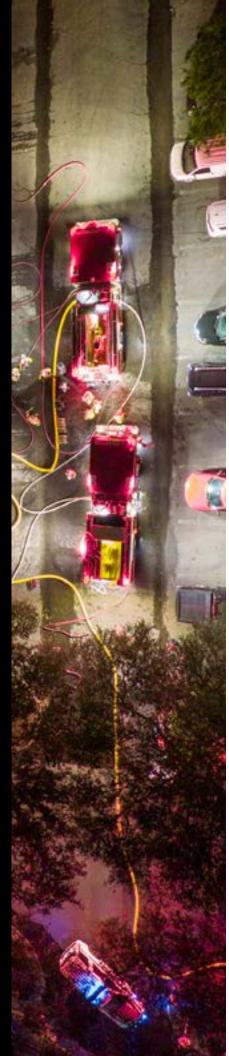


MOBILE THANK YOU **TO OUR COMMUNITY**

Welcome to the 2023 Annual Report for the Mobile Fire-Rescue Department. This report highlights many amazing things within our department by featuring each division's achievements in 2023. Every day our department is working effectively to maintain our ISO-1 rating, CFAI/CPSE accreditations, and coveted CAAS status, by responding to and mitigating various emergency incidents, training, engaging our city by way of business inspections, community involvement, and risk reduction programs.

This report introduces how we are data-driven to aid in our decision-making to benefit you. We are constantly improving our response model and willing to adjust to deliver a better product of customer service to our citizens. We respectfully value competence, courage, and compassion. I'm extremely proud of the department's commitment to professionalism, leadership, dedication, communication, and teamwork. We thank you in advance for supporting our vision and mission with opportunities to make us better. There shall be only one result in this partnership: To make a difference in 2024!

"To whom much is given, much is required"



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Cover: September 10 Mobile Fire-Rescue personnel work on the scene of a commercial building fire in Prichard.

BY THE NUMBERS



30

ALL SWORN PERSONNEL

Most members of Mobile Fire-Rescue Department are sworn members, meaning they take an oath to serve.

NON-SWORN PERSONNEL

The department has people who are not sworn members, but who hold important positions nonetheless. Dispatchers and office personnel fall in this category.

MOBILE FIRE-RESCUE DEPARTMENT





501TEAM
MEMBERS



18







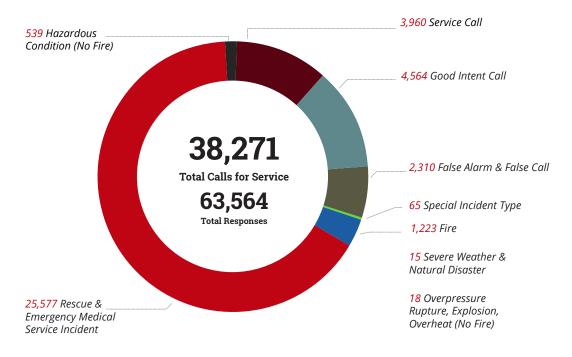
FIRE STATIONS 19 ENGINES

LADDER TRUCKS

6

12 AMBULANCES

CALLS FOR SERVICE IN 2023



A PEEK BEHIND THE NUMBERS

MFRD uses software to track its runs. A call for service is generated when someone calls for and needs help. A single call often generates more than one response, such as a fire engine and an ambulance being dispatched to a medical incident, or multiple apparatuses responding to a residential fire.

CALLS BY DAY OF WEEK AND HOUR OF DAY IN 2023

	0000	0100	0200	0300	0400	0500	0600	0700	0800	0900	1000	1100	1200	1300	1400	1500	1600	1700	1800	1900	2000	2100	2200	2300
Sunday	207	169	120	134	127	129	139	150	204	228	249	238	311	294	275	269	293	252	286	261	244	241	164	175
Monday	130	132	114	77	91	115	132	215	238	247	307	305	346	347	328	326	340	309	304	281	224	236	190	148
Tuesday	109	95	106	109	95	101	157	207	269	292	293	310	373	323	358	330	342	303	281	279	268	227	188	136
Wednesday	115	106	98	98	87	106	158	204	242	300	307	303	339	298	323	372	339	322	299	288	234	207	209	134
Thursday	143	111	99	99	100	110	165	247	252	308	300	347	326	296	343	320	314	292	325	249	259	247	183	156
Friday	126	107	106	78	102	110	146	215	230	293	334	304	303	306	338	363	334	335	299	297	258	237	217	179
Saturday	175	146	129	118	105	115	133	189	200	246	277	261	291	328	304	261	287	319	279	312	276	259	217	207

PROTECTING MOBILE

SINCE 1888

In 1888, the City of Mobile established its first paid fire department. It was first organized with one hook and ladder truck, three steam engines, three hose carriages in reserve, eleven horses and eleven sets of harnesses, with 18 men.





Mobile Fire-Rescue Department is an all-hazards department. This means we are prepared and trianed to respond in a very large variety of situations.

Firefighters are trained to meet and execute both emergency medical services standards and National Fire Protection Association standards.

We start with



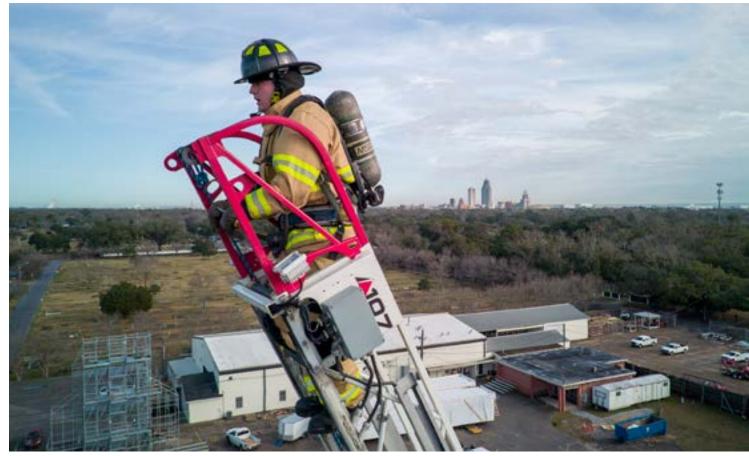
We train together. We work together. As a team, we stand side-by-side. We draw on the strength of our fellow crewmembers and and find strength within to march forward in the face of danger.



We operate in an environment where the people we serve may be having the worst day of their life. We strive to be sensitive and compassionate to our fellow community members in their time of need.







January 19 Members of the class of 22-03 climb the ladder of Truck 17 during training. Left: August 14 Materials from a small chlorine spill are neutralized on Vaughan Drive.



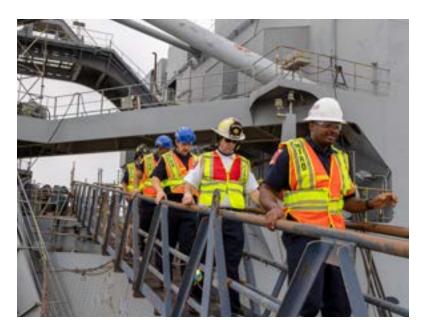
September 11 Personnel extinguish hotspots of an abandoned barn that burned on Cody Road north of The Grounds.



September 8 Captain Juanita Odom rings a bell in tribute to firefighters during a remembrance ceremony at Mobile Memorial Gardens.



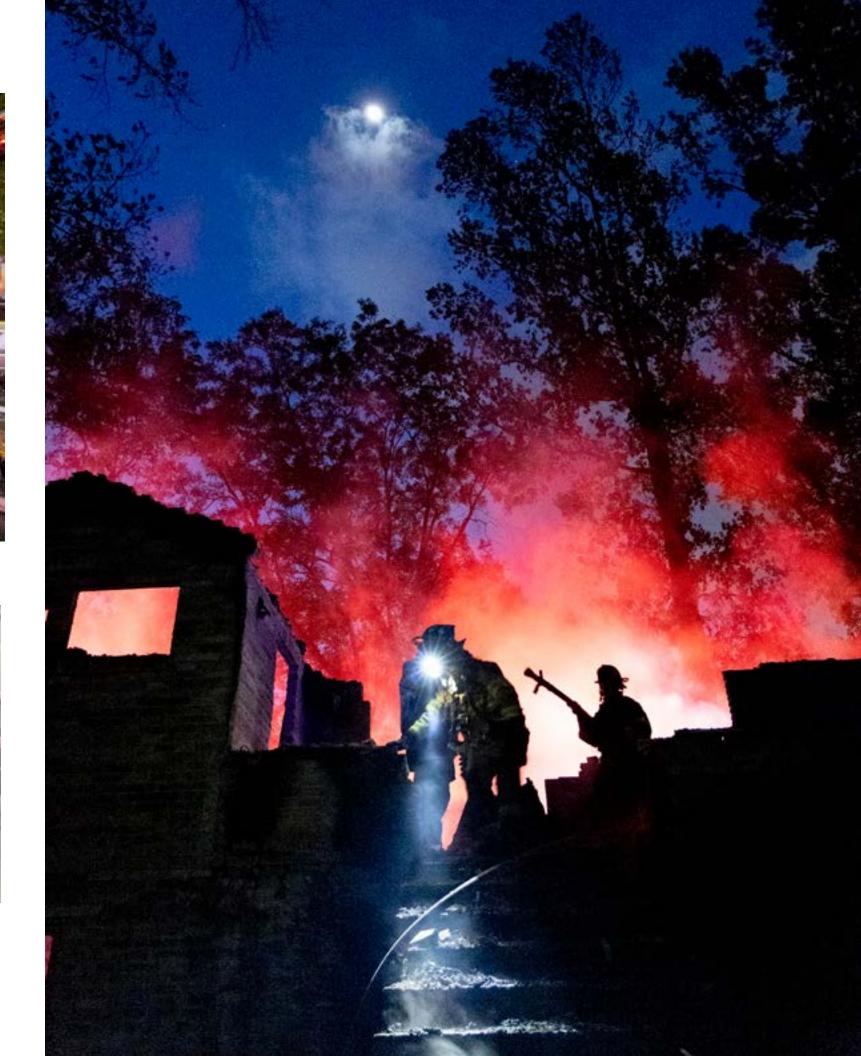
September 14 Firefighters work on the downtown scene of a 3-Alarm commercial building fire in the 400 block of Dauphin Street. *Right:* August 10 Firefighters work on the scene of an early morning house fire on Clear Creek Drive.



April 5 Members of Mobile Fire-Rescue Department tour a ship as part of a Marine Fire Fighter class.



September 7 Mobile Mayor Sandy Stimpson speaks at an news conference about MFRD achieving accredited status from Commission on Fire Accreditation International at Station 18.







July 25 Crews keep smoldering fires cooled as a wrecking crew moves closer to completing building demolition at Merchants Transfer. Left: October 5 Several members take the Alabama Fire College class Technical Rescue Personnel: Common Passenger Vehicle Rescue Awareness, Operations, and Technician at the MFRD training center



October 9 Homes in the Plateau community get free smoke alarms installed during a smoke alarm blitz.

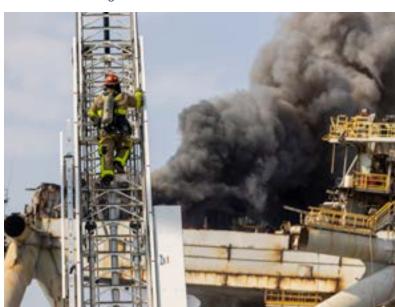


July 20 Sparks fly as personnel cut through a garage door at the scene of a warehouse fire at Merchants Transfer.





January 23 Firefighters work on the scene of a 2-alarm vessel fire on Cochrane Causeway. Left: October 13 Sparks fly as fuel is added to the fire during SCBA week for the Recruit Class 23-02 during their fire school at the Training Center.



March 8 Smoke billows from a burning oil-rig fire on the Mobile River southeast of downtown.



January 9 Engine 19 headlights and emergency lights cut through the fog and smoke at a residential fire on Jackson Drive.

ADMINISTRATION

LEADERSHIP



JOHNNY MORRIS JR.
Fire Chief



JAMES FRANK
Chief of Operations



BARRY GLISSON Chief of Staff



DWAYNE PENN SR.Deputy Chief of Support



MARQUIS JAMES
Deputy Chief of
Administration



KENNETH KELLER
Deputy District Chief A



JOHN YOUNG JR.
Deputy District Chief B



ALEX TRENIER
Deputy District Chief C



JARED PARKER
District Chief of EMS



JASON RANDOLPH
District Chief of Strategic
Planning



JASON BROWNE
District Chief of Logistics



MICHAEL HARRINGTON
District Chief of
Communications



RICHARD HARRIS
District Chief of
Community Risk Reduction



MACK WEAVER
District Chief of Training



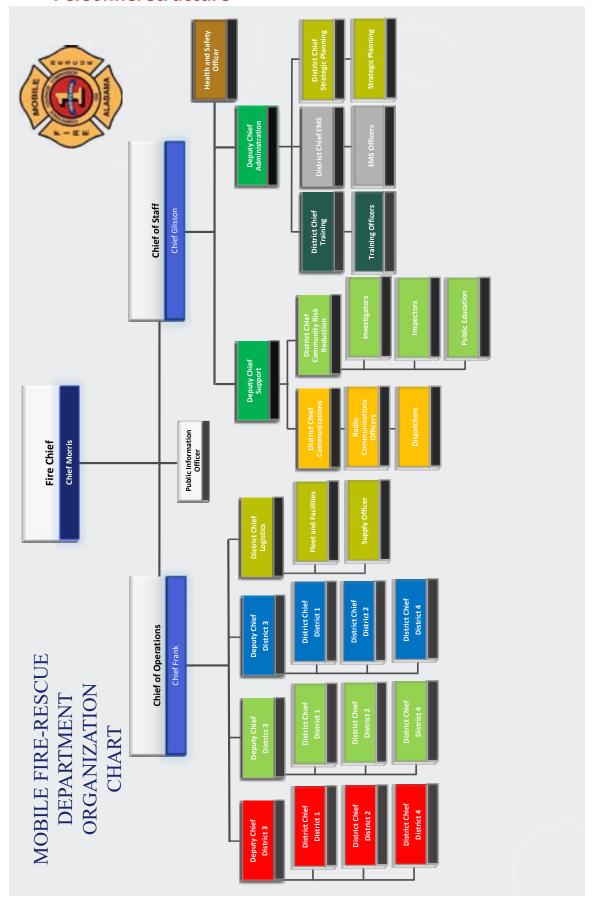
Health and Safety Officer



JEFF HALLER
Public Information Officer

ORGANIZATION CHART

Personnel structure



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RIVERFRONT, DOWNTOWN, MIDTOWN

DISTRICT 1



JOHN PITT
District 1 Chief, A Shift



BRANDON JACKSONDistrict 1 Chief, B Shift



TOMMY SMITH
District 1 Chief, C Shift



701 Saint Francis Street Engine 3, Rescue 3 and Truck 4



57 South Lafayette Street
Distict 1, Engine 8, Rescue
8, Technical Rescue 8 and
Water Rescue 8



1000 South Houston Street Engine 9



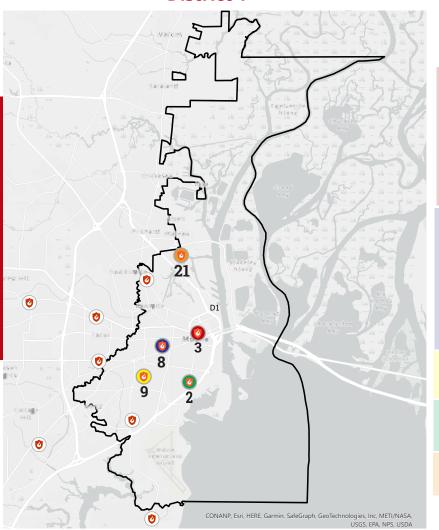
1004 South Broad Street Engine 11 (partial year) and Engine 2



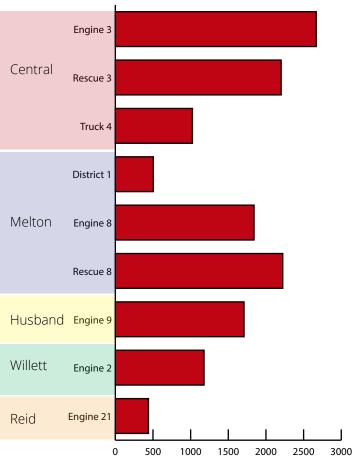
512 Stimrad Road Engine 21

2023 CALLS FOR SERVICE

District 1



Responses by call sign, grouped by station



	E3	R3	T4	D1	E8	R8	TR8	WR8	E9	E2	FB2	E21	Total
1 Fire	115	35	123	174	137	39	2		159	87	5	64	940
2 Overpressure Rupture, Explosion, Overheat (No Fire)	3		3	3	2	1			2	1		2	17
3 Rescue & EMS Incident	1,662	1,924	488	91	1,023	1,965	20	4	1,005	677	6	213	9,078
4 Hazardous Condition (No Fire)	43	4	30	28	46	10			42	31		11	245
5 Service Call	235	43	78	14	162	49			158	97		38	874
6 Good Intent Call	396	168	179	125	279	124	2		240	189	2	72	1,776
7 False Alarm/False Call	209	27	118	68	187	34			98	94		36	871
8 Severe Weather & Nat. Disaster				1	3				2	1			7
9 Special Incident Type	5	1	5	1	3	1	1		3	1		4	25
Grand Total	2,668	2,202	1,024	505	1,842	2,223	25	4	1,709	1,178	13	440	13,833

SOUTH MOBILE, TILLMAN'S CORNER

DISTRICT 2



PHILIP BALLARD

District 2 Chief, A Shift



SCOTT CARMICHAEL
District 2 Chief, B Shift



TIMOTHY HALL
District 2 Chief, C Shift



5525 Commerce Blvd East Engine 7, Truck 10, HazMat 15, District 2



1275 Azalea Road Engine 19, Rescue 19



3471 Dauphin Island Pkwy Engine 20



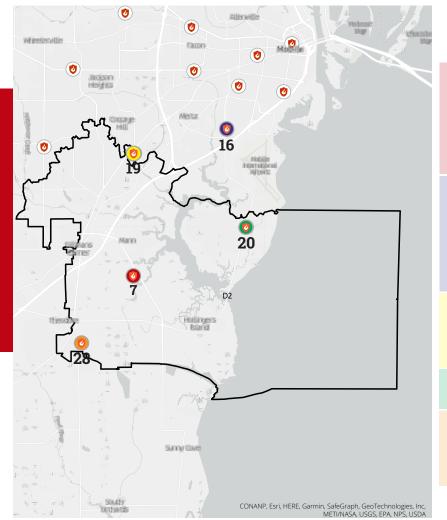
1951 South Maryvale Street Engine 16, Rescue 24, Truck 24

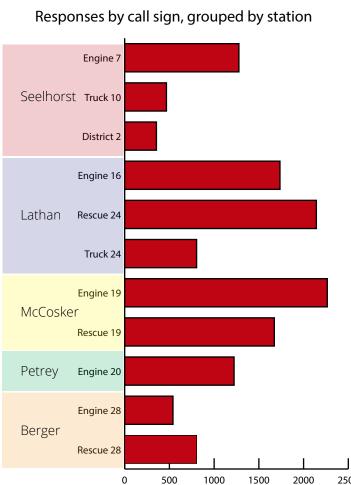


7050 Old Military Road Engine 28, Rescue 28, Brush 28

2023 CALLS FOR SERVICE

District 2





	E7	T10	HM15	D2	E16	T24	R24	E19	R19	E20	M20	E28	R28	B28	Total
1 Fire	136	79	3	124	136	136	48	131	31	52	2	51	20	4	
2 Overpressure Rupture, Explosion, Overheat (No Fire)	1	1	1	1	1	1	1	2		2		2	1		
3 Rescue & EMS Incident	671	241	3	103	671	379	1,920	1,348	1,522	819	9	326	703		
4 Hazardous Condition (No Fire)	27	18	14	24	27	36	11	41	6	32		12	6		
5 Service Call	104	25	2	8	104	64	43	259	16	124	1	29	12		
6 Good Intent Call	249	73	6	48	249	126	110	306	76	139	2	88	58		
7 False Alarm/False Call	88	30		46	88	62	9	172	21	52	1	32	4		
8 Severe Weather & Nat. Disaster				1				3							
9 Special Incident Type	1				1		1	3	1	3			1		
Grand Total	1,277	467	29	355	1,277	804	2,143	2,265	1,673	1,223	15	540	805	4	13,337

MIDTOWN, TOULMINVILLE, NORTH MOBILE

DISTRICT 3



KENNETH KELLERDeputy Chief, District 3 A Shift

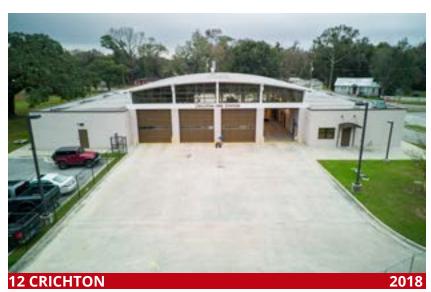


JOHN YOUNG JR.
Deputy Chief, District 3 B Shift



ALEX TRENIER

Deputy Chief, District 3 C Shift



200 Davenport Avenue Engine 12, Truck 17, Rescue 12, Heavy Rescue 25, District 3



700 Museum Drive Engine 18, Car 80



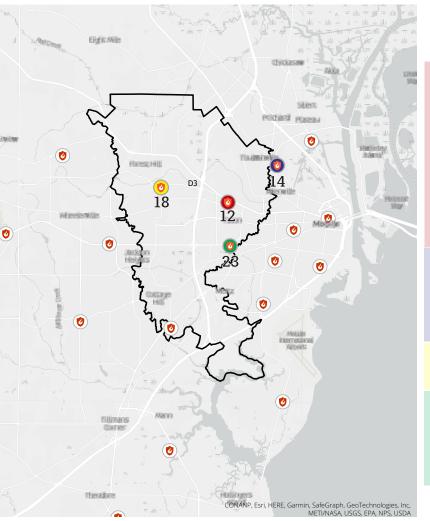
2062 Dr. MLK Avenue Engine 14, Rescue 14

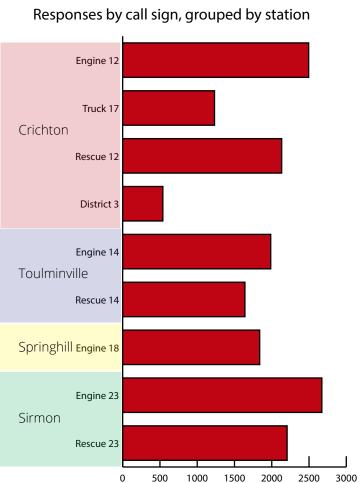


2711 Airport Boulevard Engine 23, Rescue 23

2023 CALLS FOR SERVICE

District 3





	E12	T17	R12	D3	HR25	E14	R14	E18	C80	E23	R23	Total
1 Fire	159	165	45	183	3	123	46	145	278	156	61	1,502
2 Overpressure Rupture, Explosion, Overheat (No Fire)		2		3		3	2			3	1	14
3 Rescue & EMS Incident	1,451	588	1,804	97	37	1,236	1,464	973	2	1,468	1,926	11,050
4 Hazardous Condition (No Fire)	43	47	13	41		37	8	54	4	49	12	310
5 Service Call	298	79	59	14		172	17	208	9	289	57	1,203
6 Good Intent Call	304	174	116	78	3	222	85	250	6	407	118	1,765
7 False Alarm/False Call	235	170	92	121		190	18	197	10	293	28	1,358
8 Severe Weather & Nat. Disaster		1						2	1	2	1	7
9 Special Incident Type	5	6	4	2	1	3		9	3	5	2	40
Grand Total	2,495	1,232	2,133	539	44	1,986	1,640	1,838	313	2,672	2,206	17,249

WEST MOBILE

DISTRICT 4



SHAUN HICKS
District 4 Chief, A Shift



TERENCE BRIDGES

District 4 Chief, B Shift



BEN MCKENNADistrict 4 Chief, C Shift



8080 Airport Boulevard Engine 11 (partial year), Engine 26, Truck 27, Sprint 27, District 4, Water Tanker 36, Rescue 26



4710 Airport Boulevard Engine 22, Rescue 22, Truck 5, Sprint 5



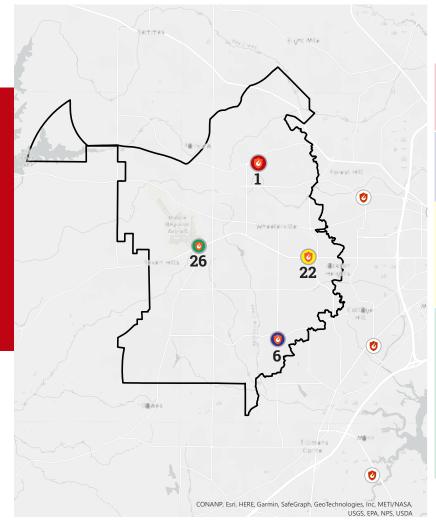
6801 Overlook Road Engine 1, Rescue 1, Brush 1



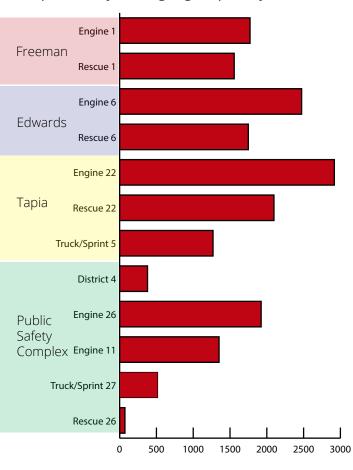
2525 Hillcrest Road Engine 6, Rescue 6

2023 CALLS FOR SERVICE

District 4



Responses by call sign, grouped by station



	E1	R1	B1	E6	R6	E22	R22	T5	S5	D4	E11	E26	R26	T27	S27	WT36	Total
1 Fire	143	48	29	129	38	161	51	119		133	115	171	25	100		12	1,274
2 Overpressure Rupture, Explosion, Overheat (No Fire)	3	1		1	1	5	3	3		6	2	5	1	5			36
3 Rescue & EMS Incident	1,027	1,393		1,350	1,495	1,668	1,856	245	375	95	774	1,011	631	175	7		12,102
4 Hazardous Condition (No Fire)	28	6		39	8	65	11	40		23	31	44	6	30		5	336
5 Service Call	197	27	1	490	71	376	39	84	78	11	141	275	11	43	3	1	1,848
6 Good Intent Call	247	68	3	257	101	397	125	143	50	73	199	260	42	86		2	2,053
7 False Alarm/False Call	117	9		200	32	241	11	121	6	35	89	154	6	67			1,088
8 Severe Weather & Nat. Disaster	3	1		2	2	2		2		2		1		2			17
9 Special Incident Type	7	4		5	1	3	1	1	2	1		2					27
Grand Total	1,772	1,557	33	2,473	1,749	2,918	2,097	758	511	379	1,351	1,923	722	508	10	20	18,781



COMMUNITY RISK REDUCTION

PROTECTING LIVES AND PROPERTY

LIFE SAFETY THROUGH FIRE PREVENTION

The mission of the Community Risk Reduction division is to protect lives and property from fire and explosions. This is achieved through life safety education and fire investigation, and through Fire Code Administration.

245
Fires Investigated

1,650
Smoke Alarms Installed

107,375
People Reached

The mission of the Community Risk Reduction division is to protect lives and property from fire and explosions by providing inspection, life safety education and fire investigation services through our Fire Investigation and Fire Code Administration Divisions.

The Public Education Division installed 1,650 smoke alarms in individual homes and held hundreds of Public Education and Community Events, reaching over 107,375 people.

For the calendar year 2023, the Investigations Division of the Community Risk Reduction team investigated 245 fires and made eight arson arrests. There were 16 fire-related civilian injuries and three fire-related civilian deaths.

The Fire Code Administration Division reviewed 1,362 plans, issued 737 permits and inspected approximately 6,337 businesses.

Left: October 10 Children from Spencer-Westlawn Elementary School catch stuffed animals dropped from the ladder of Truck 17.



TRAINING DIVISION

PREPARING FOR WHAT'S NEXT

EXCELLENCE THROUGH EDUCATION

The Training Division and its staff are responsible for planning, coordinating, and directing training activities for MFRD. The training center consists of a four story smoke and burn tower, a drafting pit, a large classroom and portable classrooms.

MFRD Students

Classroom Hours

The addition of another classroom at the Training Center has greatly increased the amount of training done at the location.

As we continue to invest in quality training, we are mindful that this facility is temporary and the investments being made are largely made in items that are mobile and can be moved to a new site slated to be complete within the next couple of years.

The Training Division has recently received incredible support from the administration as we attempt to provide quality training for the department as well as the region. Current changes to our approach to staffing will allow us to better fulfill our role as a Regional Training Center and focus more on professional development courses for the MFRD and outside entities.

The Training Division is an essential component of the department's operations. The division is responsible for ensuring that firefighters are welltrained and equipped to handle a wide range of emergency situations.

One of the key responsibilities of the division is to provide ongoing training to firefighters. This includes everything from basic firefighting skills to advanced techniques for handling hazardous materials and other dangerous situations.

The division is staffed by highly trained and experienced professionals who are dedicated to ensuring that firefighters have the knowledge and skills they need to carry out their duties safely and effectively.

In addition to providing ongoing training, the Training Division is also responsible for developing new training programs and courses. These programs are designed to address emerging trends and challenges in the field of firefighting, ensuring that firefighters are always up-to-date on the latest techniques and technologies.

The Training Division is also responsible for conducting regular drills and exercises to ensure that firefighters are prepared to respond to emergencies. These drills simulate real-world emergency situations, allowing firefighters to practice their skills and test their equipment in a controlled environment.

The Training Division is committed to continuous improvement and is always looking for ways to enhance its training programs and courses. The division regularly solicits feedback from firefighters and other stakeholders to identify areas for improvement and to ensure that its training programs are meeting the needs of the department and the community.

COMMUNICATIONS DIVISION

KEEPING EVERYBODY IN TOUCH

RESPONSE STARTS WITH A PHONE CALL

Communications is the gateway between a person's emergency call and responding firefighters. Mobile County has a single Public Safety Answering Point and Mobile Fire-Rescue processes and dispatches all medical and fire calls for service in the City of Mobile.

3,497
Training Hours

38,271
Calls Processed

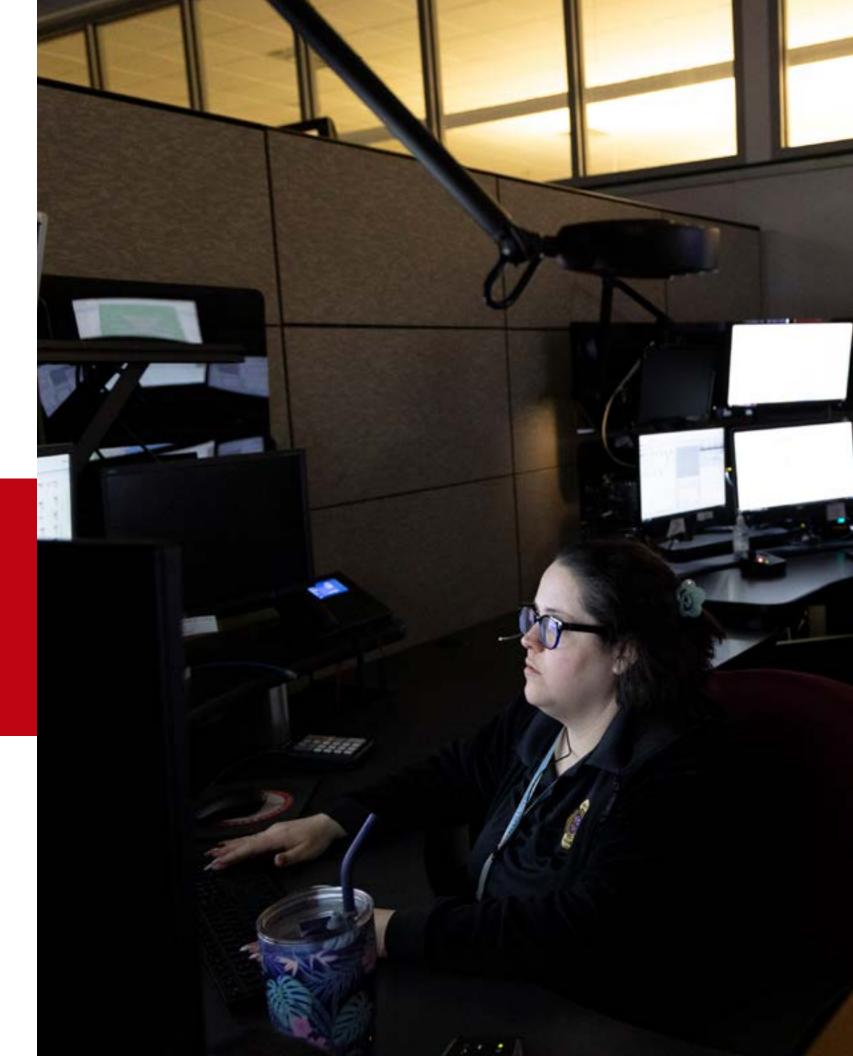
The Communications Division is where it all begins when you dial 9-1-1. The dispatchers who answer the phones and people who work behind the scenes at Communications start emergency crews heading to a call within seconds after determining the nature of the emergency. This crucial link between you and those who arrive on the scene to help is at the heart of the Communications Division. The lights are always on and the dispatchers are always ready and waiting through every minute of every hour of every day, without wavering.

The Communications Division answered more than 60,000 emergency fire/medical-related calls last year.

Radio communication is another essential tool used throughout the Mobile Fire-Rescue Department system, and ongoing monitoring and improvements to the system are always in the works.

We are continuing to upgrade the computer aided dispatch system to ensure better performance and feedback to operators and the public. Upgrades to call taking procedures have been completed, allowing for operators to have the most current information available at their fingertips. We have improved alerting systems for several locations throughout the system.

Right: May 24 Dispatchers are available 24/7/365, always ready to answer any call for emergencies.





EMERGENCY MEDICAL SERVICES

SAVING LIVES WITH ADVANCED LIFE SUPPORT

IMPROVING PATIENT OUTCOMES

The Emergency Medical Services Division provides pre-hospital basic and advanced life support management of acute illness or injury through aggressive field stabilization and rapid transport to the appropriate medical facility.

7,402
Continuing
Education Hours

12,830
Patients Transported

25,231 EMS Calls

The Emergency Medical Services (EMS) division of Mobile's fire department is an essential component of the city's emergency response system. The division secured Commission on Accreditation of Ambulance Services accredited agency status in 2023, affirming the department's efforts and high standards.

The whole department is staffed by highly trained and experienced paramedics and emergency medical technicians (EMTs). These professionals are equipped with state-of-the-art medical equipment and are trained to respond to a wide range of medical emergencies.

One of the key strengths of the EMS division is its commitment to continuous improvement. The division is constantly reviewing its procedures and protocols to ensure that it is providing the best possible care to the citizens of the city. This commitment to excellence has earned the EMS division a reputation as one of the best in the country.

The EMS division will continue to work closely with the community to ensure that the citizens and visitors of the city receive the best possible care in times of crisis.



HEALTH AND SAFETY DIVISION

FIREFIGHTER FITNESS

STAYING SAFE IN THE STREETS AND STATIONS

The Health and Safety Division provides comprehensive safety programs and occupational health, fitness and wellness services to MFRD personnel. Employees participate in an annual physical training (PT) test.

94% **Annual PT Test Medals** Awarded

> 155 Life Scan Physicals

This year, we continued our commitment to early detection of health concerns through the Life Scan Wellness program. The program, which included on-site physicals with echocardiograms, cardiopulmonary stress tests, and ultrasounds, sought to identify any potential health issues amongst 155 sworn personnel who signed up for the test. This proactive approach allows for early intervention and treatment, potentially leading to better health outcomes for our firefighters.

We achieved an impressive 94% completion rate for the annual physical fitness test. This mandatory assessment, consisting of a 1.5mile run, push-ups, and planks, evaluated areas of fitness crucial for firefighting tasks. By participating in this test, firefighters not only

demonstrate their preparedness for the demands of the job, but also benefit from improved job performance, reduced injury risk and enhanced self-confidence.

A cutting-edge tool designed to enhance firefighter safety and response times was installed in 4 ladder trucks and 2 new fire engines. The HAAS Alert System transmits digital alerts to approaching drivers, notifying them of responding emergency vehicles and encouraging them to slow down and yield the right of way. This innovative technology holds promise for reducing the risk of collisions, particularly in hightraffic areas, further safeguarding our firefighters' well-being.

LOGISTICS DIVISION

BUILDING THE BEST DEPARTMENT POSSIBLE

KEEPING THINGS RUNNING SMOOTHLY

The Logistics Division oversees MFRD's fleet, facilities and equipment, ensuring that personnel have the tools needed to do the job. Maintaining the gear and making sure it meets standards is also an important annual task.

13,003 Hydrants Inspected

65,000'
Hose Tested

The Logistics Division keeps a lot of moving parts going in the right direction. The National Fire Protection Association (NFPA) has many standards that fire departments use as guidelines for both equipment and personnel.

You may have noticed shiny new red fire vehicles in the community or on the water this past year, as Logistics rolled out two new engines and a new fire boat. All suppression units have also gotten new recriprocating saws.

Ground ladder testing was completed on all apparatuses as part of the department's regular testing. Aerial non-destructive ladder testing was performed on aerial apparatuses. Fire pump testing was completed and an ISO pre-survey was done on all apparatuses. More than 12 miles of fire hose, 65,000 feet, was tested.

The division coordinated all annual and semiannual preventative maintenance procedures for all Pierce apparatuses.

More than 300 facility repairs were completed through the year.

All Personnel had a self-contained breathing apparatus (SCBA) fit test and gear inspection performed, and personal protective equipment was replaced as necessary.



Right: September 29 Fire Boat 2 gives a ride-along demonstration of the Mobile Fire-Rescue Department's recently added vessel.





November 10 Children at United Cerebral Palsy of Mobile get an up-close connection to firefighters during an education event. Left: April 3 Firefighters extinguish a fire in Prichard.

Back cover: November 27 Hazmat team members participate in a drill with students at St. Lukes Episcopal School. 2023 Annual Report 39

