



CITY OF MOBILE

MOBILE, ALABAMA

Customer Satisfaction Survey

Revenue Department Tax and License Service

The City of Mobile is making every effort to streamline and simplify the process required to obtain a business license. Please take a few minutes to give us your thoughts on our present procedures and how they might be improved. Your reply is important and your cooperation is appreciated.

Date you started the Business License application process. _____ / _____ / _____

Date License was processed. _____ / _____ / _____

Did you find our staff courteous and helpful? _____ Yes _____ No

Additional comments you would like to make. _____

Did you encounter any problems getting your Business License? _____ Yes _____ No

If yes please describe. _____

Did you encounter problems with another city department? _____ Yes _____ No

If yes please describe _____

Was parking a problem? _____ Yes _____ No Any suggestions? _____

Any suggestions to improve our application process? _____

How may we further improve our service to you and other new businesses in the future?

Thank You for your assistance

Return to: City of Mobile, P.O. Box 3065, Mobile, AL 36652