



Tyler Notify

Tyler Notify is a messaging delivery service hosted by Tyler. This system allows you to create and send customized messages via phone (voice and text) and email in a secure and audited environment. The system allows for the creation of specific “campaigns” or simply stated- a specific message designed for a specific target group. Each campaign has built in features, individually designed messages and bilingual voice translators. This system is designed to work with the entire Tyler product line. The system will allow for:

- Campaign features include:
 - Independent interactive voice messages
 - Touch tone and voice recognition input modes
 - Wait on hold for right party
 - Chase me (collect correct number from caller)
 - User defined retry attempts
 - Email text
 - Customizable email templates
 - Payment website links
 - Industry standard blacklist support
 - IVR Phone System
 - Leaving messages

- Requesting contact information confirmation
 - Accepting new phone number for follow-up
 - Access to account balances and records
 - Take court payments over the phone
- Role Based Security
 - User specific abilities to access and run campaigns
- Definition of specific docket or case situation type.
 - Court dates
 - Can be sent timely as reminders for upcoming court dates
 - Delinquent status
 - Notification of account delinquent status
 - Balances
 - Information on where and how to pay
 - Warrant Status
 - Notification of active warrant for missed court dates
 - How to request Add- on date
 - Where to surrender and what to bring
 - Court closings
 - Holidays
 - Natural Disasters
 - Change in Court scheduling

Tyler has agreed to allow Mobile to “test” this program with two initial campaigns. Following the test campaigns, each message is 20 cents. The messaging is attached to the defendant’s name not to a specific citation or docket number. This eliminates duplicates. We pay as the system is used. There is no initiation fee or service fee. Once the approval is received from the Court, the program will go live. We pay as we go.