

**United Way
of Southwest Alabama**

Hurricane Ida Help – Mobile, AL

- Health & Human Service Needs
Dial 2-1-1

- American Red Cross Shelters – 251-544-6100
 1. Spring Hill Community Center
1151 Spring Hill Avenue, Mobile, AL 36608
251-438-7415
 2. Seals Community Center
540 Texas Street, Mobile, AL 36603
251-438-7498

- Catholic Social Services
188 South Florida St., Mobile, AL 36606
251-434-1550

- Mobile County Health Department
251 North Bayou Street, Mobile AL
251-690-8158

- Louisiana 2-1-1 – 800-755-5175
All health and Human Services in LA

- See attachments about registering with FEMA and other resources.

FEMA Information

Currently, Louisiana has received a Major Declaration which includes Individual Assistance designation for numerous parishes. Mississippi has deployed their IA team to support local counties and is opening a call center at 0800AM tomorrow (details below).

- **LOUISIANA** - Please see link below for 4611-DR which includes Individual Assistance for numerous parishes. Evacuees from these parishes need be encouraged to call FEMA to register to determine if they are eligible for any assistance.

To register with FEMA, go online to www.DisasterAssistance.gov. Persons with a smartphone can download the FEMA app at [https:// www.fema.gov/mobile-app](https://www.fema.gov/mobile-app) and register. Registration by telephone also is available by calling **800-621-3362**. For TTY call **800-462-7585**. Those who use 711 or Video Relay Service (VRS) also can call **800-621-3362**.

[4611 | FEMA.gov](http://4611.FEMA.gov)

- **MISSISSIPPI** – **Please hold until Tuesday August 31, 2021 at 0800AM** the Mississippi Call Center will go live to provide support to impacted citizens from the State of Mississippi **1-888-574-3583**. At this time, the State of Mississippi does not have any IA designated counties. **SUBJECT TO CHANGE**

Frequently Asked Questions

Tropical Storm Ida



August 31, 2021

Key Messages

- As the remnants of Hurricane Ida make their way north, the damage left behind is becoming clearer.
- More than a million people in the region are without power, where temperatures may hit 90 degrees today; homes and businesses are destroyed; cell phone, water and sewer services are down in many areas; roads are damaged or blocked; and many communities remain flooded.
- Monday night, more than 1,500 people sought refuge in some 38 Red Cross and community shelters across Louisiana, Mississippi, Alabama and Texas.
- Some 450 trained Red Cross workers are on the ground now with hundreds more traveling from all over the country to help.
- In the coming days, dozens of Red Cross emergency response vehicles will begin bringing food and relief supplies to people across the region.

Frequently Asked Questions

Right now, the Red Cross is focused on working closely with our government and nonprofit partners to be ready to shelter and support families in the path of this storm. Here's a list of frequently asked questions that you may encounter. This is a challenging time, and we're working around the clock to provide help as quickly as possible and many areas are still inaccessible. Anyone who needs a safe place to stay should call 211, visit redcross.org, call 1-800-RED CROSS (800-733-2767) or download the free Red Cross Emergency app.

Q: Will the Red Cross provide financial assistance?

A: Right now, the Red Cross is focused on providing safe shelter to people in the path of Hurricane Ida. It's too early to know what types of assistance we will provide to help families recover. After landfall, the Red Cross will work closely with local partners to create plans and coordinate recovery services to ensure people get the assistance they need to get back on their feet.

Q: Can you give me a voucher for a free hotel room?

A: The Red Cross is working in collaboration with state and local officials to ensure that people affected by Hurricane Ida have a safe place to stay. Right now, the Red Cross is focused on supporting more than two dozen group shelters open across the state. We are not providing hotel vouchers at this time. Anyone in the affected areas that needs a place to stay should call 211, visit redcross.org, call 1-800-RED CROSS (800-733-2767) or download the free Red Cross Emergency app for shelter locations.

Q: How can I find out if my loved one is okay?

A: The Red Cross offers the Safe and Well website, safeandwell.org, which is a private option that allows people to list their status and loved ones to search for messages after disasters. Registrations and searches can be done in both English and Spanish.

COVID-19

Q: Does the Red Cross require proof of vaccination for people coming to its shelters?

A: No, everyone is welcome at Red Cross shelters regardless of their vaccination status. However, we strongly encourage all individuals to speak with their health care provider about getting a vaccine. To battle this pandemic, it is important we utilize all safety measures available to us — including the vaccine — to protect ourselves and those in our community.

Q: I've been fully vaccinated for COVID-19. Do I need to wear a mask in Red Cross shelters?

Frequently Asked Questions

Tropical Storm Ida



**American
Red Cross**

August 31, 2021

A: The Red Cross will require both staff and residents to wear face coverings inside emergency shelters — regardless of vaccination status. Wearing masks will help to ensure the safety of our workforce and all those we serve during disasters. Our goal is to keep everyone safe from both the disaster threatening the local community and from COVID-19.

Q: Do children need to wear masks in Red Cross shelters?

A: The Red Cross follows CDC guidance which advises that children under the age of 2 should not wear masks.

Q: After a disaster, will the Red Cross open emergency shelters or use hotels?

A: Ensuring people have a safe place to stay during a disaster is a critical part of the Red Cross mission, but how we support sheltering efforts may be different in each community, depending on local emergency plans and the scale of the disaster. After large disasters, the Red Cross plans to open group shelters in most cases. However, in some communities, hotels may be more appropriate.

To help keep our workforce and the people we serve safe, we will keep in place many of the safety precautions that we implemented earlier in the pandemic. These include masks, health screenings, enhanced cleaning procedures and social distancing.

Q: Will the Red Cross use hotels at all during the 2021 hurricane and wildfire season?

A: When available, the Red Cross will continue to place shelter residents in hotels if they test positive for COVID-19, are at immediate risk for severe illness and, in extreme cases, as a reasonable accommodation to those with access and functional needs, which cannot otherwise be met in a group shelter. We will also continue to work with our government partners at all levels to provide non-congregate care when public health conditions warrant.

VOLUNTEERING

Q: I live in the affected community; how can I help?

A: We understand your desire to help your neighbors after a disaster, and the Red Cross can help put local residents who want to support their community to work. When needed, community volunteers can expand the reach of trained Red Crossers by helping to distribute relief supplies or performing other tasks, depending on where the need is greatest. To get involved, go to [redcross.org/volunteertoday](https://www.redcross.org/volunteertoday) and sign up today.

DONATIONS

Q: Does the Red Cross need donations of clothes and household goods to help people who have lost these items because of the disaster?

A: We know that people are generous and want to do everything they can to help after a disaster. The first priority for the Red Cross is to provide shelter and support to those affected, and financial donations are the quickest and best way to get help to those who need it most. Your financial donation to the Red Cross helps provide shelter, meals, relief supplies, emotional support, recovery planning and other assistance during disasters.

When possible, the Red Cross partners with organizations that manage donations of goods as part of their primary mission.

But please know that donations of clothing and household items divert resources away from our mission — whereas financial donations can be used right away to directly help those affected, such as replacing lost items



DISPLACED BY HURRICANE IDA?

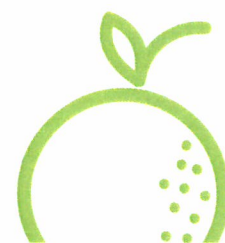
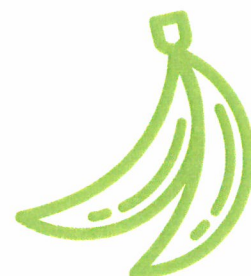
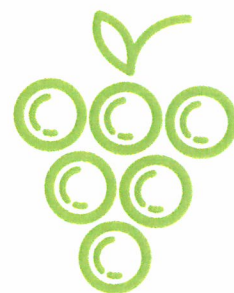
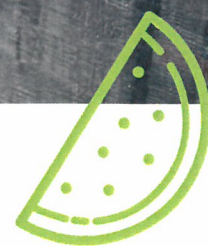
FREE MREs & WATER

**FRIDAY, SEPTEMBER 3, 2021 | 1 PM
TILLMAN'S SQUARE
5441 US-90 #25, MOBILE, AL 36619**

Feeding the Gulf Coast is distributing free emergency supplies (water and MREs) for families displaced due to Hurricane Ida who are taking shelter in our community. First come, first served basis.

FEEDING
THE GULF COAST

For information, call (888) 704-FOOD
or visit www.feedingthegulfcoast.org



NEED HELP?

JUST DIAL 2-1-1

**UNITED WAY 2-1-1 PROVIDES FREE,
CONFIDENTIAL, 24/7 REFERRALS FOR**

BASIC HUMAN NEEDS

- Food
- Clothing
- Shelter
- Rent assistance
- Utility assistance

PHYSICAL & MENTAL HEALTH

- Health insurance programs
- Medicaid & Medicare
- Intervention services
- Support groups
- Counseling
- Drug & alcohol intervention
- Victims' services
- Rehabilitation

EMPLOYMENT SUPPORT

- Earned Income Tax Credit (EITC)
- Financial assistance
- Job training
- Transportation assistance
- Education programs

SUPPORT FOR SENIOR CITIZENS

- Adult day care
- Respite care
- Home health care
- Transportation
- Specialized services for both young & old with disabilities
- Employment assistance

SUPPORT FOR CHILDREN, YOUTH, & FAMILIES

- Child care
- After-school programs
- Family resource centers
- Mentoring
- Tutoring
- Protective services

GET HELP DURING A DISASTER

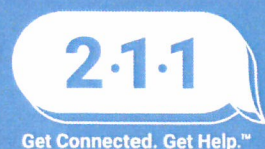
**DURING A DISASTER SUCH AS A HURRICANE,
TORNADO, FIRE, OR FLOOD, A 2-1-1 CALL
SPECIALIST LINKS THE CALLER TO**

- Emergency shelters
- Grief counseling
- Food distribution centers
- Clean-up crews
- State & federal assistance
- Potable water, ice, food
- Volunteer opportunities
- Emergency financial assistance



Dial 2-1-1 or toll free
1-888-421-1266

or search the database online at
www.211connectsalabama.org



HOPE IS NOT LOST.
UNITED WE FIGHT. UNITED WE WIN. LIVE UNITED



United Way
of Southwest Alabama

PARTNER AGENCIES

Southwest Alabama County Service Areas

• Choctaw | • Clarke | • Mobile | • Washington

AIDS Alabama South • • • •
(251) 471-5277
www.aidsalabama.org

Alpha Women's Resource Center • • •
(251) 246-7750
pregnancytesthelp.com

Altapointe Health Systems • • •
(251) 450-5901
www.altapointe.org

American Red Cross Serving the Gulf Coast • • • •
(251) 544-6110
www.redcross.org

Big Brothers Big Sisters of South Alabama •
(251) 344-0536
www.bbssa.org

Boys & Girls Clubs of South Alabama •
(251) 432-1235
www.bgcsouthal.org

Boys & Girls Club of Southwest Alabama •
(334) 636-5402
www.bgcofswal.com

Catholic Social Services • • • •
(251) 434-1550
www.catholicsocialservicesmobile.com

Child Day Care Association •
(251) 441-0840
www.childdaycare.org

Community Action of South Alabama •
251.275.8498
www.caaofsa.org

Court Appointed Special Advocate (CASA) Mobile •
(251) 574-5277
www.casamobile.org

Crittenton Youth Services •
(251) 639-0004
www.cys-mobile.org

Dearborn YMCA •
(251) 432-4768
www.dearbornymca.org

Drug Education Council • • •
(251) 478-7855
www.drugeducation.org

Dumas Wesley Community Center • • •
(251) 479-0649
www.dumaswesley.org

Epilepsy Foundation of Alabama • • • •
(251) 341-0170
www.epilepsy.com/alabama

Family Promise of Coastal Alabama •
(251) 441-1991
www.familypromisemobile.org

Feeding the Gulf Coast • • • •
(251) 653-1617
www.feedingthegulfcoast.org

Franklin Primary Health Center • • • •
(251) 434-8177
www.franklinprimary.org

Goodwill Gulf Coast • • • •
(251) 471-1581
www.gesgc.org

Gulf Regional Early Childhood Development Center • • •
(251) 473-1060 / Toll Free (800) 276-2134
www.grecs.org

Home of Grace • • •
(251) 456-7807
www.homeofgraceforwomen.com

Housing First •
(251) 450-3345
www.hfal.org

Lifelines Counseling Services • • • •
(251) 602-0909
www.lifelinesmobile.org

McKemie Place • •
(251) 287-2225
www.mckemieplace.org

Mobile Area Education Foundation •
(251) 476-0002
www.maef.net

Mobile Community Action • • •
(251) 457-5700
www.mcamobile.org

Mulherin Home •
(251) 471-1998
www.mulherinhome.org

Ozanam Charitable Pharmacy • •
(251) 432-4111
www.ozanampharmacy.org

Penelope House • • • •
(251) 342-2809 / Shelter: (251) 342-3144
www.penelopehouse.org

Regional Child Advocacy Center • • •
(251) 275-2804
www.regionalcac.org

Ronald McDonald House Charities of Mobile • • •
(251) 694-6873
www.rmhcmobile.org

Sickle Cell Disease Association of America, Mobile Chapter • • • •
(251) 432-0301
www.scdmobile.org

South Alabama Volunteer Lawyers Program • • •
(251) 433-6693
www.savlp.org

Southwest Alabama RSVP • • •
(334) 637-1143
www.facebook.com/Southwest-Alabama-RSVP-337186773132299

The Arc of Clarke County • • •
(251) 246-3000
www.thearcofclarke.com

The Arc of Southwest Alabama •
(251) 847-2970
www.arcofsouthwestal.org

The Child Advocacy Center •
(251) 432-1101
www.cacmobile.org

The Learning Tree • • • •
(251) 649-4420
www.learning-tree.org

The Salvation Army of Coastal Alabama • •
(251) 438-1625
www.salvationarmyalm.org/coastalalabama

United Cerebral Palsy • • •
(251) 944-8696
www.ucpmobile.org

Via Health, Fitness, & Enrichment Center •
(251) 478-3311
www.viamobile.org

Victory Health Partners • • • •
(251) 460-0999
victoryhealth.org

Volunteers of America Southeast • • • •
(251) 300-3500
www.voase.org

Wilmer Hall Children's Home •
(251) 342-4931
www.wilmerhall.org

YMCA of South Alabama •
(251) 490-2797
www.ysal.org

UNITED WAY OF SOUTHWEST ALABAMA

218 ST. FRANCIS STREET • MOBILE, ALABAMA • 36602 • 251.433.3624 • WWW.UWSWA.ORG